

STEPHEN WALSH

CONSULTANT



Expertise

Stephen is a consultant, facilitator and trainer in the area of process improvement, including Lean and Six Sigma. He is also part of the Systems Engineering training delivery team. The continuous improvement approaches developed by Stephen are based upon a systems perspective, where the need to understand purpose and context underpin successful implementation.

His recent work has been on the implementation of sustainable continuous improvement programmes in the public sector through training of lean principles, facilitating Rapid Improvement Events (aka Kaizen Blitz Workshops) and transferring process improvement knowledge by developing in-house expertise through technical and facilitator training.

Stephen has trained many Black and Green Belts for clients in engineering, manufacturing and retail organisations and in local and central government.

Stephen is frequently invited to speak at prestigious conference events, and he has a number of articles published on the internet. He formerly chaired an Improvement and Innovation User Group which included members such as Shell, Dupont and Vodafone.

His energetic delivery has made him a popular speaker at training and conference sessions.

He is a fluent speaker of German.

Clients

Stephen's current and recent activity includes:

- **Embedding Continuous Improvement** in the public sector: *Lisi-aerospace, Aberdeenshire Council, Fife Council, Companies House, the General Register Office*
- **Facilitating workshops** to capture service user requirements: *Stirling Council, East Lothian Council, Aberdeen City Council, Converteam (formerly ALSTOM)*

- **Lean and Six Sigma training:** *BAE Systems, Lisi Aerospace, Visteon Automotive, Pilkington Glass, a large power generation company, Network Rail, Fife Council, Aberdeenshire Council and others.*
- **Running Rapid Improvement Workshops** for both public and private sector organisations;
- **Skills Transfer through facilitator training and 'train-the-trainer'** at *Network Rail, Vodafone, the General Register Office, Hotpoint, Companies House, HMRC, the Office for National Statistics and local authorities;*
- **Systems Engineering** with *Rolls-Royce, ST Kinetics and BAE Systems.*

History

Stephen studied Engineering with German at Bath University, specialising in Production Engineering within the TI Group. He worked for British Aluminium in the foundry for a short time, before joining the well-known manufacturer of small domestic appliances, Russell Hobbs.

He was later invited to take a one year MSc course at the Cranfield Institute of Technology. He returned to a corporate role in TI to further process improvement activity across FMCG.

In 1987 he joined the Open University Contract Training Unit, which developed and delivered courses for industry. Programmes included Manufacturing Systems Engineering with Philips Electronics and Total Quality with EMI.

Stephen worked with the GEC Management College between 1990 and 2000 as a process improvement consultant. Activities included the development of technical and manufacturing programmes and in-plant training. During his time with GEC plc, an £11 Billion company, Stephen set up the Business Excellence Centre to share Best Practice across the 135 companies. This included training hundreds of Lead Assessors to use the EFQM Excellence Model and directing the Diploma in Manufacturing Management – a leadership programme for managers in industry, set up by the Engineering Training Authority;

In 2000 Stephen, together with John Hughes and Stuart Burge, formed the consultancy and training company Burge Hughes Walsh Partnership.