



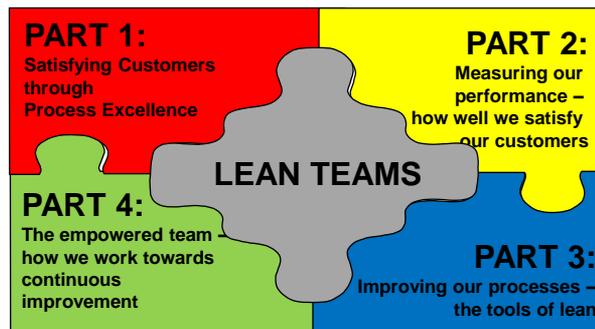
# Lean Team Development Embedding Continuous Improvement

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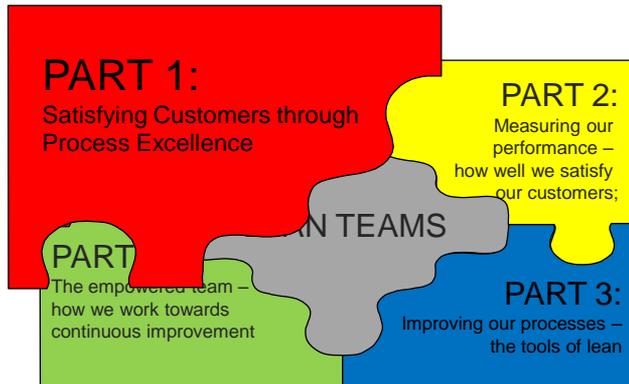
## AGENDA FOR THE LEAN TEAM WORKSHOPS



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**PART 1:**  
Process Excellence:  
context, values and behaviours

Customer-focused improvement

Improvement approaches: Lean

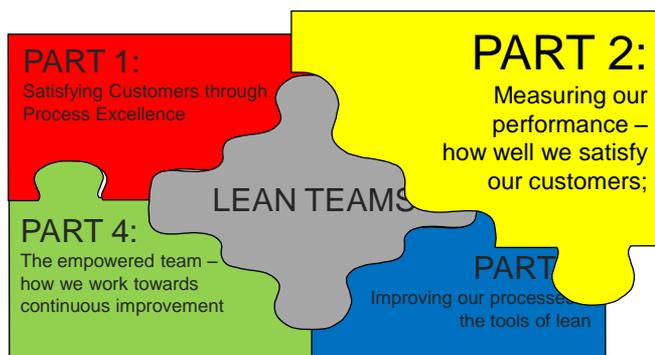
The role of the natural work group: ownership and empowerment



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**PART 2:**  
The importance of process monitoring in self-managing team

The elements of a team monitoring system

The role of control charts

How monitoring feeds continuous improvement

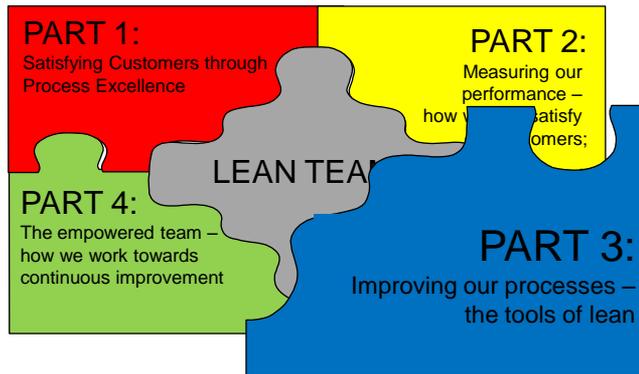
Workshop: to identify real, meaningful, real-time team performance measures



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**PART 3:**  
Lean thinking and the five principles

Tools for problem solving, including –

- Process mapping
- fishbone diagrams
- 5 Whys
- Pareto analysis

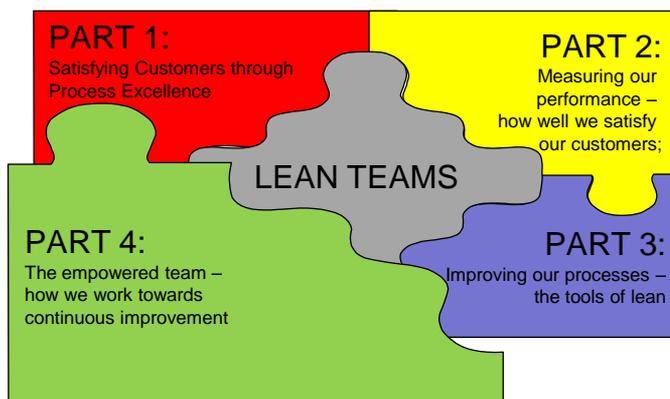
Process improvement through –

- waste elimination
- error proofing
- 5S



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**PART 4:**  
The 'what' and 'why' of Lean Teams

The Lean Work System

Building visual management into daily practice

Holding regular huddles'

Generating and managing improvement ideas

Monitoring growth using the Maturity Model

Workshop



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